

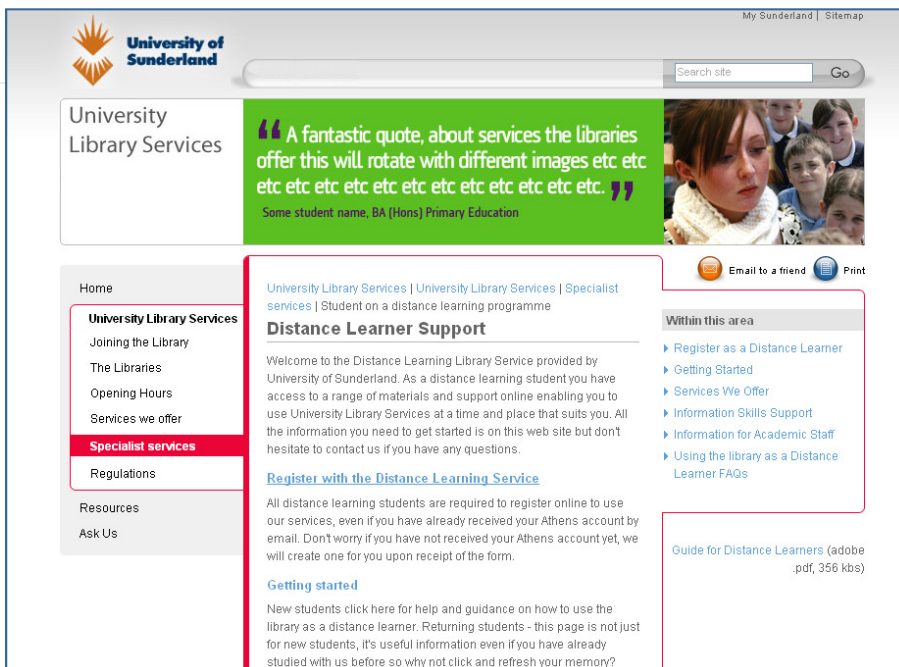
NEW

LIBRARY WEB SITE

University Library Services is launching a **new library web site**. It will have all the useful information you're used to, along with some new content designed to help all of our staff and students find resources easily. We hope that users find the new library web site easier to navigate and easier to search.

There is still a dedicated page for distance learning students, simply click on the 'University Library Services' link and then 'Specialist Services'. Here you will find the Distance Learner Support pages.

The image below is a screenshot of our the Distance Learner Support Pages. While you and your students are getting used to the new web pages, don't hesitate to contact us if you have any questions or can't find something you need.



Live Chat

University Library Services provide a Live Chat service 5 days a week. Students and staff can use Live Chat to ask us questions in real time and the benefit for distance learners are:

- We can page push to guide students to useful pages
- We can screen share (take over the students PC) to demonstrate an action

Live Chat also has excellent potential for offering students one to one meetings with a librarian here at Sunderland. It could even be used to deliver an information skills session to students online. If you think your students would benefit from a Distance Learner Live Chat Surgery or want to know more about how it can be used to deliver information skills then contact Leanne Young (leanne.young@sunderland.ac.uk) Distance

In this issue:

New Services:

- Library Web Site
- Library Catalogue
- Federated Searching (Journal Search)

Spotlight:

- Live Chat
- Student email addresses

Tell us what you think!

We welcome all comments and suggestions so do get in touch with us if you want to give us some feedback, share an idea or ask a question.

NEW STUDENT EMAIL

From 31st August 2009 the old email system will no longer be available to students.

Please encourage students to reset their password on [Selfcare](#) to activate their [new student email accounts](#).

Contact University Library Services

General Enquiries:
library@sunderland.ac.uk

Distance Services Officer:
leanne.young@sunderland.ac.uk

Distance Learner Induction

The Online Distance Learner Induction is currently being updated to reflect our new services. Don't forget to recommend it to your students or use it to help with your inductions.

The Online Distance Learner Induction offers a step by step guide to all of our services including borrowing books (UK only), searching for electronic journals and e-books, requesting a document through document delivery and advice on study skills and by completing the practical exercises students can ensure they understand how to find and use library resources.

Library Catalogue

In September 2009 University Library Services are introducing a new library catalogue. It will run in beta alongside the existing library catalogue.

The existing catalogue will be available via the library web site as usual—there will be a link to a new catalogue on the existing catalogue and if users wish to use it and give us feedback, it would be greatly appreciated.



Federated Searching (Journal Search)

SunJournal is being replaced with a new federated searching tool, **Journal Search**. Journal Search will enable users to search all of our electronic databases at once and view an alphabetical list of all of our subscribed journals. Help and advice about using Journal Search will be available once the service is launched. The screenshot below will give you an idea of what Journal Search will look like.



University of Sunderland

University Library Services

QuickSearch | Find a Resource | Find e-Journal | Expert Search | My Results

Search | Results

Log In | End Session | Help | Guest

QuickSearch

Simple / Advanced

GO

QuickSets

- Core e journals
- Computing and Engineering
- Law
- Open Access
- Science
- Arts + Design
Resources for Fine Art, ...
- Cultural Studies and Social ...n
- Media
- Performing Arts
- Business + Management: Tourism
- Education and Languages
- Newspapers
- Psychology

We're here to help

University Library Services are implementing a lot of new services this year. And although new students won't know any different our existing students may feel confused at first. We're here to help and distance learning student (and staff) can contact us in a number of ways with any questions they may have. Students should contact the library using the following:

Email: library@sunderland.ac.uk, Tel: +44 0191 5153306, Fax: +44 0191 5153691,
Live Chat (via [library web site](#))

Many of you will tell your students about the library, even show them the library web site and available resources when you visit partner centres. If you have any questions about any of our new services please contact Leanne Young, leanne.young@sunderland.ac.uk